Puyallup Tribe of Indians

Emergency Housing Repair Program

3002 Duct Cho St. - Tacoma, WA 98404 Ph: (253) 573-7972 Fax: (253) 573-7825 Email: emergencyhousing@puyalluptribe-nsn.gov



POLICY, PROCEDURES & APPLICATION

PURPOSE

The intent of the Emergency Housing Repair Program is to provide Puyallup Tribal Members the opportunity to live in decent, safe and sanitary housing. This will be accomplished by assisting with an emergency housing situation or occurrence that happens unexpectedly and demands immediate action. This program is not intended to replace other housing programs, but will increase the services provided for emergency repairs. In addition, when safety and security is an issue on the exterior parameter of an (elder) applicant's unit, assistance will be granted to alleviate such hazards.

ELIGIBILITY REQUIREMENTS

- 1. Must be an enrolled member of the Puyallup Tribe of Indians;
- 2. Unit must be applicant's *primary residency*;
- 3. Applicant must own home; (fee title, trust title)
- 4. Assistance is one tribal member <u>per household</u> and/or <u>address</u> per fiscal year (October 1st-September 30th)
- 5. Effective October 1st, 2021 applicant must reside in Pierce, King or Thurston Counties; or reside within fifty (50) miles of the Puyallup Tribe Reservation boundaries.

CATEGORIES:

Category 1: Interior and Exterior of Unit: Applicant 54 and under up to \$2,500

Category 2: Interior and Exterior of Unit, and Exterior Parameters of unit: Applicant 55 and over \$5,000

Revised 02/2021

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APPLICATION PROCESS

- **1.** Must fill-out and sign an Emergency Housing Repair Application each fiscal year program is used. Incomplete applications will not be processed.;
- **2.** Provide documentation of Enrollment, i.e., copy of Tribal Identification card;
- **3.** <u>Provide documentation of homeownership</u> or provide Emergency Housing Repair Program Director with name and number of Mortgage company to confirm homeownership, each fiscal year program is used; and
- **4.** Must provide homeowner insurance to cover cost of work first. (water, fire, flood, wind, etc.)

CATEGORY 1: MAXIMUM REPAIR COST AND ADDITIONAL PROCESSES

\$2,500: Applicant is 54 years of age and under (Interior and Exterior of unit):

The Emergency Housing Repair Program will grant up to \$2,500, to help bring unit up to standard condition. If the contractor determines that the scope of work is over this amount and the applicant still wants the repairs completed. The applicant will:

- 1. Contact contractor to determine additional costs
- 2. Make payment arrangements with the contactor to pay additional costs at, or before, time of work being completed.
- 3. Under no circumstance will the Puyallup Emergency Housing Repair Program pay over the \$2,500 limit.
- 4. Applicant can apply consecutively over the course of the year (October 1– September 30) for emergency repairs up to \$2,500. Funds for Emergency Repairs will be credited to the fiscal year the emergency was incurred, provided there is a completed application, required minimum # of bids, and work is authorized on or before September 30.

<u>CATEGORY 2: \$5,000: Applicant is an Elder 55 years of age and older</u> (Interior/Exterior of unit and Exterior Boundaries/Parameter of Applicants Property):

The Emergency Housing Repair Program will grant up to \$5,000, to help bring unit up to standard condition. If the contractor determines that the scope of work is over this amount and the applicant still wants the repairs completed. The applicant will:

- 1. Contact contractor to determine additional costs
- 2. Make payment arrangements with the contactor to pay additional costs at, or before, time of work being completed.
- 3. Under no circumstance will the Puyallup Emergency Housing Repair Program pay over the \$5,000 limit per applicant.
- 4. Applicant can apply consecutively over the course of the year (October 1– September 30) for emergency repairs up to \$5,000. Funds for Emergency Repairs will be credited to the fiscal year the emergency was incurred, provided there is a completed application, required minimum # of bids, and work is authorized on or before September 30.

CATEGORY 1 AND 2 ONLY: EMERGENCY HOUSING REPAIR CRITERIA (INTERIOR/EXTERIOR OF THE UNIT)

Emergency housing repairs will be granted in part on the following "Hazardous" housing conditions:

- 1. Inadequate heating:
 - i. Primary source of heating i.e., central furnace (oil, gas, electric, woodstove etc.) inoperable
- 2. Plumbing is Inadequate:
 - i. Sewer lines break;
 - ii. Pipes break; or
 - iii. No running water.
- Unit Foundation and Structure Unsafe:
 - i. Flooring sinking;
 - ii. Beams Cracking;
 - iii. Broken Windows (then glass would be replaced); or
 - iv. Broken doors

- 4. Roof is Leaking
- 5. Electrical Wiring
 - Existing fixtures not working;
 - ii. No workable receptacles; or
 - iii. Fire Hazard
- 6. Other Emergencies that are considered hazardous and that jeopardize the health, safety and welfare of the occupants.
 - i. Rodent and Pest Control: is available for Tribal members (18 and older) whose primary resident is infested by rodents and/or pests, thereby causing unsafe and unsanitary housing conditions. Program Coordinator will meet with Tribal member applicant to determine the length of service and cost. Includes bed bugs, roaches, insects, and rodents initial setup and maximum 6 months monthly services, per fiscal year. Service will come out of the Emergency Housing Repair Program assistance amount (\$2,500/\$5,000) whichever is applicable. If homeowner wishes to continue services after 6 months, it is homeowner's responsibility to make payment arrangements for continued services.

CATEGORY 2 ONLY: EXTERIOR PARAMETERS OF PROPERTY (ELDERS 55 AND OLDER)

The Emergency Housing Repair Program will grant up to \$5,000 for elders 55 and older to bring their exterior property up to a safe and sanitary condition.

- 1. <u>Fencing/Gates:</u> repair, replace or expand in order to provide an applicant's unit/yard with security and safety from vandals, trespassers and burglars.
- 2. <u>Driveways/Walkway:</u> repair or replace existing, if concrete is cracked, gauged, or broken causing elder to fall or slip.
- 3. Repairing an Existing Alarm System: security of unit.
- 4. Outdoor Security Lighting: increase security and visibility to elder.
- 5. Other exterior safety issues not listed need to be brought before Tribal Council for approval.

REPAIRS/AMENITIES THAT ARE <u>NOT</u> ALLOWED (INTERIOR /EXTERIOR OF UNIT)

This is not a comprehensive list. Any items considered an amenity, will not be allowed.

- 1. Upgrades; (if we need to replace an item such as a heater, toilet, or water heater it will be comparable to the unit being replace);
- 2. Replacement of refrigerators, stoves, freezers, washers and dryers, other household furnishings;
- 3. New exterior painting;
- 4. New Deck or Patio; (repaired only if it is determined to be unsafe);
- 5. New windows:
- 6. New Counter Tops or cabinets;
- 7. New Carpet;
- 8. Garage repairs including roof (unless the garage is attached to the home);
- 9. Fencing;
- 10. Walk-in bathtubs

EMERGENCY HOUSING REPAIR PROGRAM WILL:

- 1. Verify homeownership by contacting the County Tax Assessors Office;
- Review applicants request and confer with contractor to determine repair costs. Conduct a site inspection to determine if repairs can be completed within the scope of work, if needed;
- 3. Notify applicant in writing, by phone, or by email that application is approved or not approved;
- 4. No prior work shall be performed without approval from the EHRP Staff; and
- 5. <u>No reimbursement for repairs will be made without the written consent of the Emergency Housing Repair Program Director, i.e. Homeowner purchasing services.</u>

PROCUREMENT OF CONTRACTOR

Emergency Housing Repair Program:

The home owner shall:

- Solicit 1 bid, if repairs are \$1,000 and under;
- Solicit 2 bids, if repairs are \$1,001-\$2,000; or
- Solicit 3 bids, if repairs are \$2,001-\$5,000

If the homeowner is unable to solicit their own bids, the Emergency Housing Repair Program staff will develop and maintain a list of housing contractors to select from.

The Emergency Housing Repair Staff will:

- Select the lowest and/or the most responsive bidder;
- Have the final say in the selection of contractors;
- Require applicants to obtain bids/quotes from a licensed & bonded contractor plumber etc...if they live outside the service area of the Tribe;
- Review and authorize all estimates prior to work commencing; and
- Review and approve all change orders, as deemed necessary to complete work up to \$2,500/\$5,000 limit.

Contractor:

If applicant is outside the service area, the contractor will conduct an inspection of the unit to develop bid/quote.

The contractor shall furnish all necessary labor, materials, equipment and other service to perform and complete the required repairs.

No change orders will be allowed without the written consent of the Emergency Housing Repair Program staff. If a change order exceeds the \$2,500/\$5,000 limit. The Emergency Housing Repair Program staff will notify the homeowner of the additional cost before work commences to obtain approval. The homeowner will be required to contact the contractor to make arrangements for payment.

OTHER INFORMATION

Emergency Housing Repair Assistance funds are limited. It will be up to the Emergency Housing Repair Program Director's discretion to prioritize on a case-by-case basis. Elders 55 years and older and certified disabled members will have priority for housing emergencies.

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Name:______ Enrollment #_____ Mailing Address: _____ City: ____ State: __ Zip: ____ Street Address: _____ City: ____ State: __Zip: ____ County: _____ Phone: (___) ___ Cell: (___) D.O.B. Email: Tribal Elder (Age 55 and Older): Yes ____ No ____ Yes_____ No____ (Include verification) **Home Owner: Household Member:** Yes No (*Include verification*) Description of Emergency Repair Needed: By signing below, I confirm that I have read, understand and will comply with all **Emergency Housing Repair Program policies.** Additionally, I understand that any Physical/Verbal abusive or threatening behavior to staff or contractors in any form, will not be tolerated. Access to services may be withheld or denied. Applicant Name (Print) **Applicant Signature**

CONSENT TO RELEASE OF INFORMATION

| Puyallup Tribe of Indians Emerg Program needs to gather informed evaluate my application. | , have gency Housing Repair ation about my housing | | | |
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| In consideration of the Protection of the Protection of the Program's standards that are on the Program's Agreement Lirelease of information about my | e applicable to all who s miting Use of Information | eek assistance, n, below, I cons | and in reliance | |
| Address: | City | State: | Zip, | |
| Including the location, ownership performed on this housing, and a need for housing assistance. | | | | |
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